

TSMworks Site Assessment Service

Benefits:

- **Ensure full backup coverage**
- **Test and measure recoverability**
- **Satisfy SOX/HIPAA storage audits**
- **Reduce storage footprint**
- **Automate daily operations**
- **Control future costs**

TSMworks certified experts can work on-site or work remotely, saving expenses.

Contact us for more information:



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Streamline and Fine-Tune your TSM environment

IBM's Tivoli Storage Manager offers robust support of complex business requirements:

- Client-side global de-duplication
- VMware backup
- Point-in-time restore
- Hot database backup
- Massively scalable performance

But this wide feature set is complex to manage. The CIO's vision of a "set-it-and-forget-it" backup system collides with the reality of business complexities and stunning growth rates.

TSMworks' total focus on Tivoli Storage Manager lets us offer you a comprehensive assessment of how well your TSM site is—or is not—functioning. Our 10 years of experience with Fortune 500 clients will give you clear direction toward having a Tivoli Storage Manager site that runs as smoothly as it should. And our Health Check Service leaves you with tools and procedures that your team can use with confidence to manage future growth and reconfiguration of TSM as business needs change.

What to Expect

Initial interviews with Management, TSM admins, and other stakeholders to determine:

- Compliance requirements
- Current IT assets, growth rates, and planned infrastructure changes
- Disaster Recovery Plan usability
- Other pain points

Data gathering:

- Automated data-gathering and assessment
- Ad-hoc analysis (shoulder-to-shoulder with your team)

Final Assessment report with detailed recommendations on:

- Cost-saving opportunities
- Changes to TSM configuration
- Hardware / software upgrades
- Internal process changes

Areas Analyzed

- **Daily Operations:** Can you meet SLAs? What reports and alerts are used to prevent problems?
- **Performance:** when will you outgrow your backup window?
- **Storage capacity:** is data retention too short for compliance? Too long, wasting storage? Duplicated?
- **Backup coverage:** are there machines on your network unknown to the backup team?
- **Recovery success:** is there structured testing?
- **Best Practices:** are you taking advantage of new features in TSM?
- **Disaster Recovery:** is there a remote site? a vault? is a DR plan being generated?